Retired Employees of the Seventh-day Adventist Church in North America

Survey Report
Center for Creative Ministry
March 2012



Source of Data

- A random sample of 633 individuals from the retired denominational employees served by the North American Division Retirement Plans collected during 2011.
- The standard allowance for sampling error for is 4.5 percentage points, plus or minus.

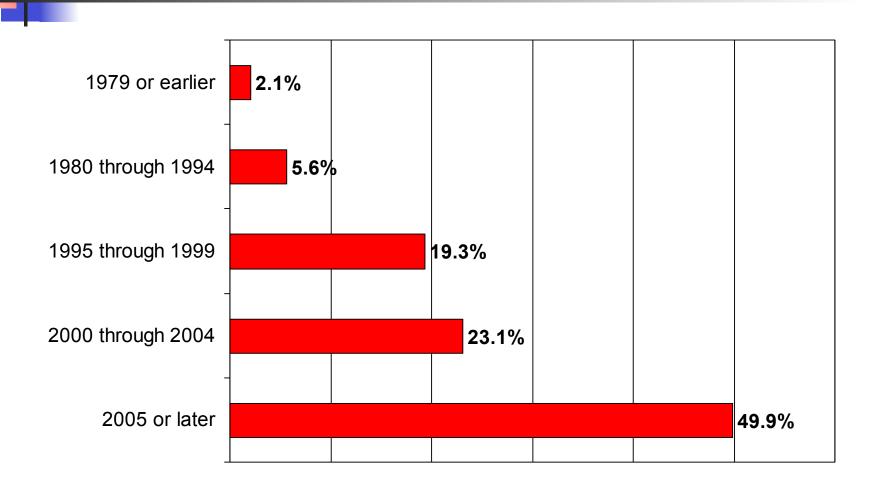
Demographics of Retired Denominational Employees

- 91% were born in 1945 or earlier
 - 9% are from the Baby Boom generation, born from 1946 through 1964
- Four out of five are married
 - 11% are widowed
 - 6% are divorced and single
 - 3% never married
- 89% are white
 - 11% from ethnic minorities

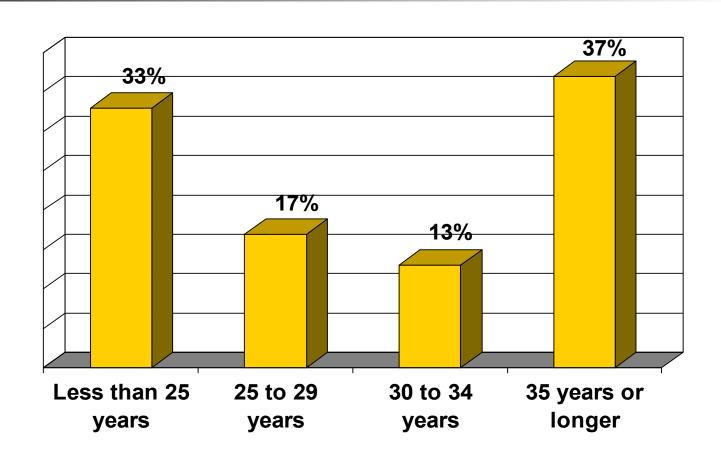


- 85% were born as citizens in the NAD
 - 15% are immigrants
 - 6% were employed as native workers in another world division of the GC
- 58% of respondents are men
 - 42% women

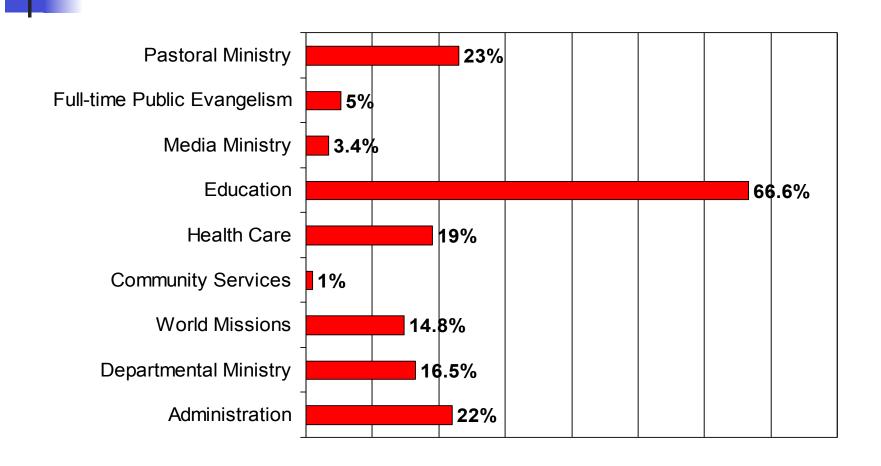
Year Retirement Payments from the Adventist Denomination Began



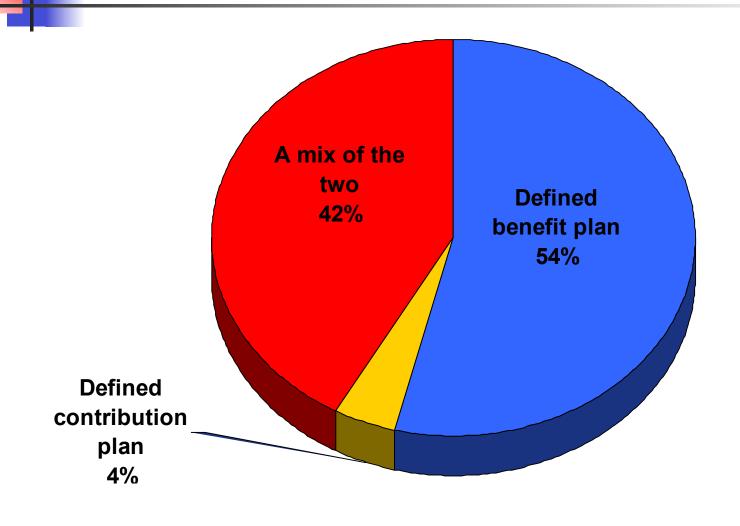
Length of Employment with the Seventh-day Adventist Church



Type of Employment

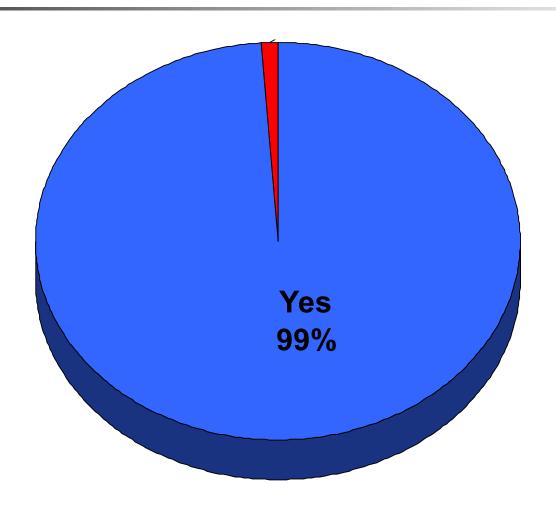


Retirement Plan on Which You Retired

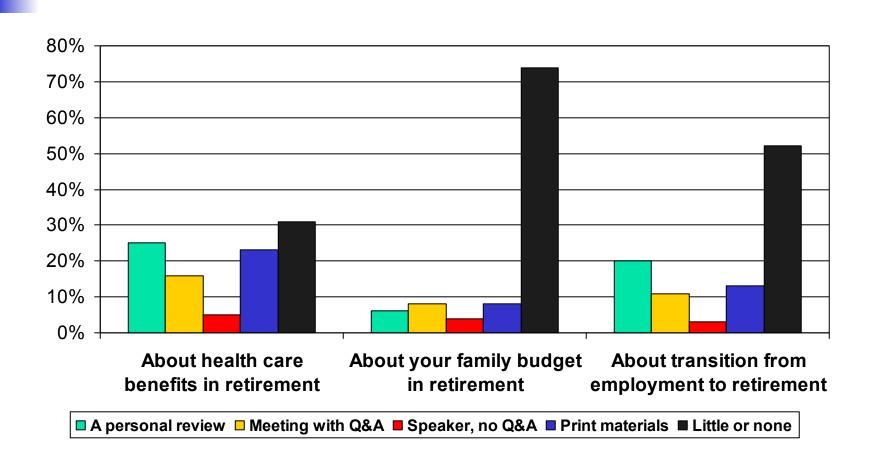




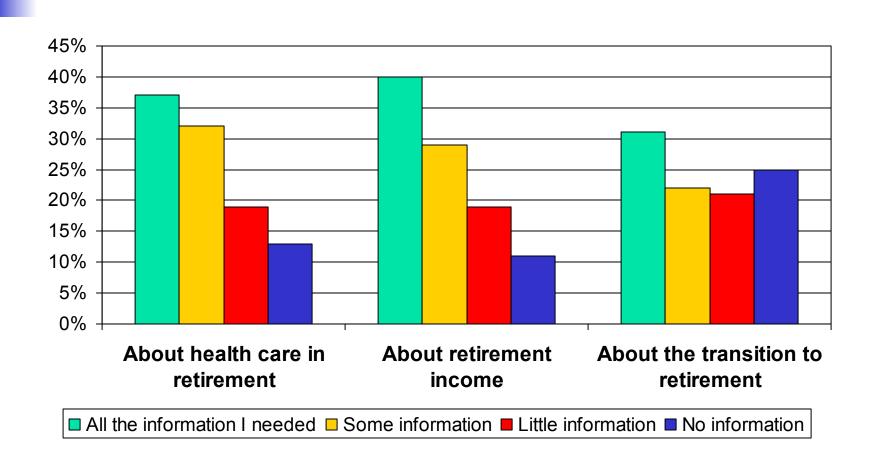
Responsibility of the Adventist Church to provide retirement benefits for employees



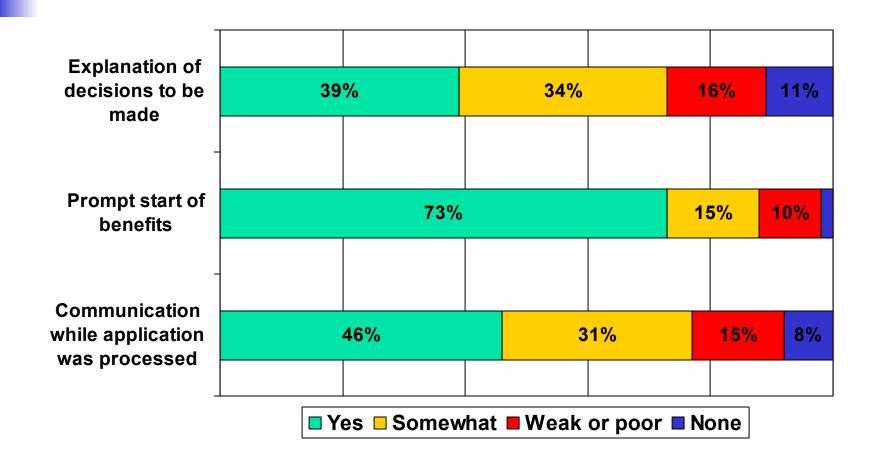
Communication from employing organization before retirement



How much information did you get before you retired?



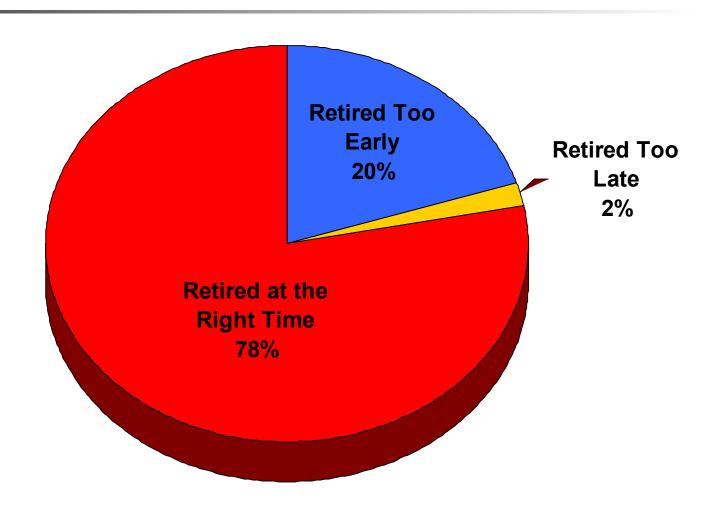
When You Retired



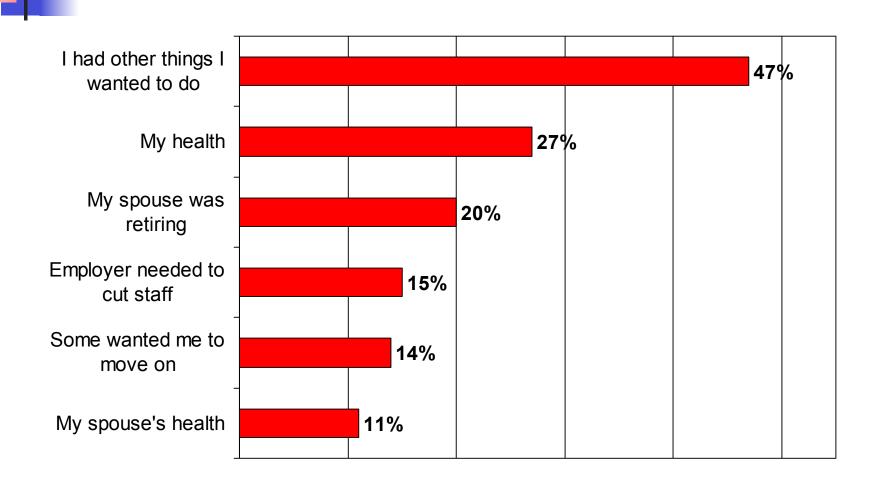
What Could Have Been Improved

- 16% Adequate training for conference/school HR personnel
- 15% Advance estimate of specific retirement payments
- 14% Provide a retirement guide book
 - 4% Use plain language
- 13% Difficult cases; complaints of misconduct
- 11% More information about health benefits (SHARP)
- 11% Affirmative, thankful comments
- 11% Provide more information earlier
- 10% Problems with incomplete service records and gaps
- 8% Process applications faster; less than six months
- 7% Need a contact person at the NAD Retirement Office
- 30% Many other suggestions

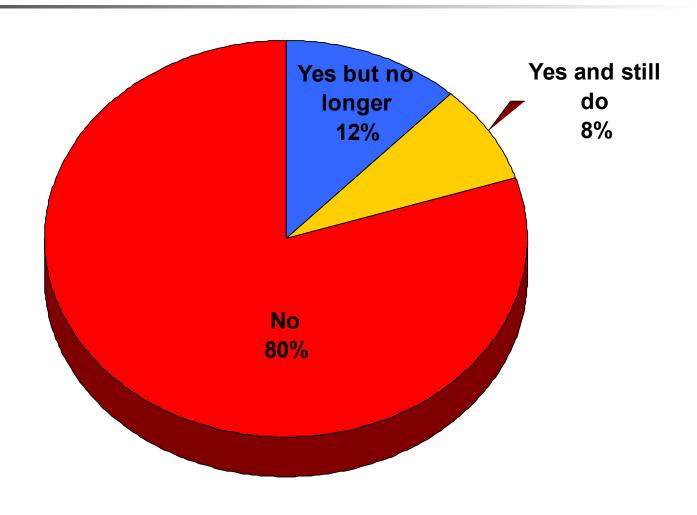
Feelings About Retirement



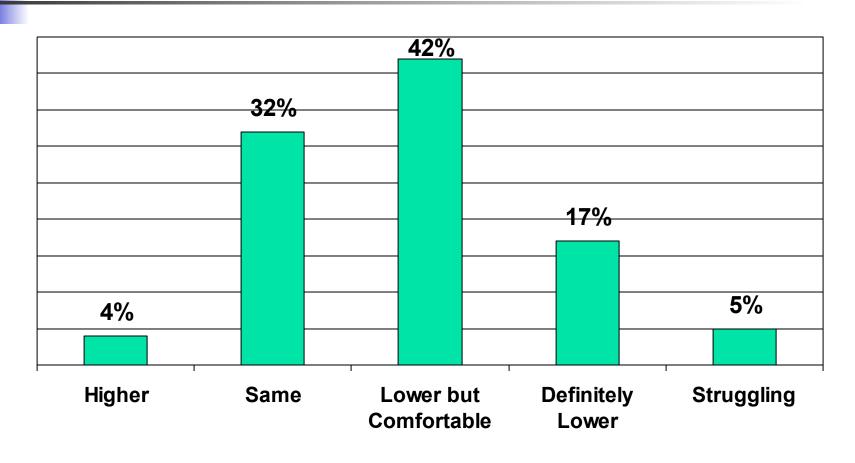
Reasons for Retiring



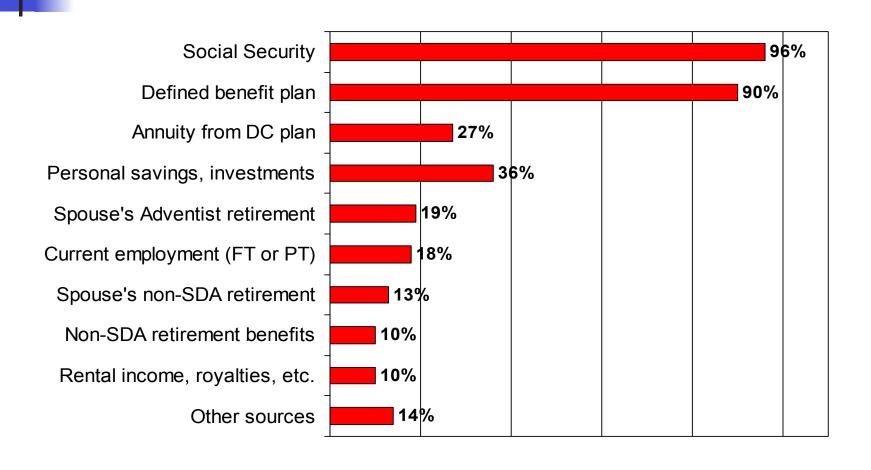




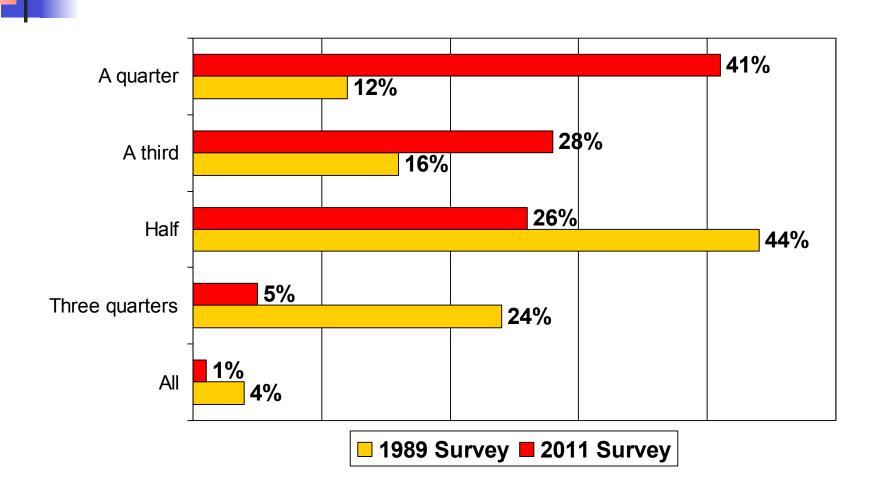




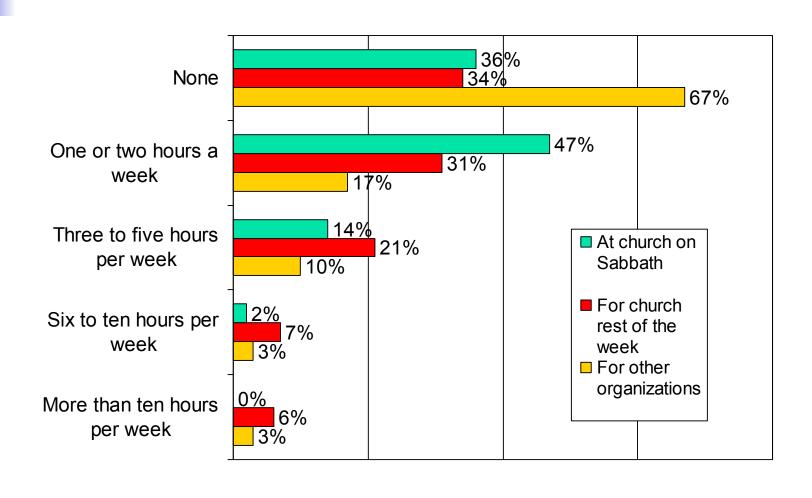
Sources of Income



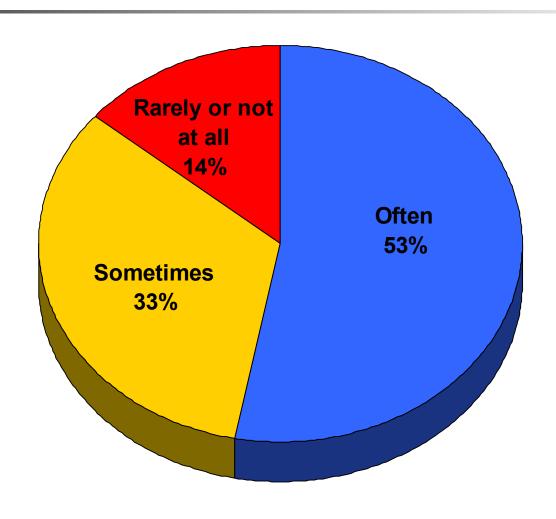
Percent of Income From the Adventist Retirement Plans



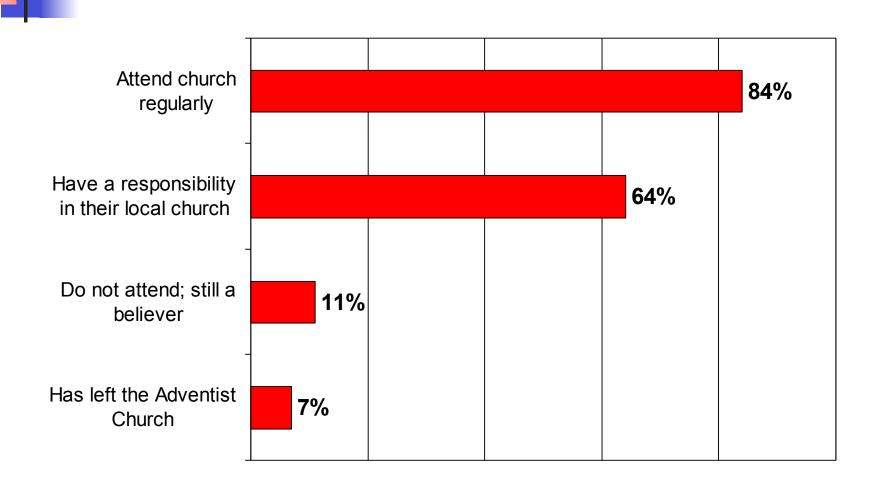
Volunteer Service





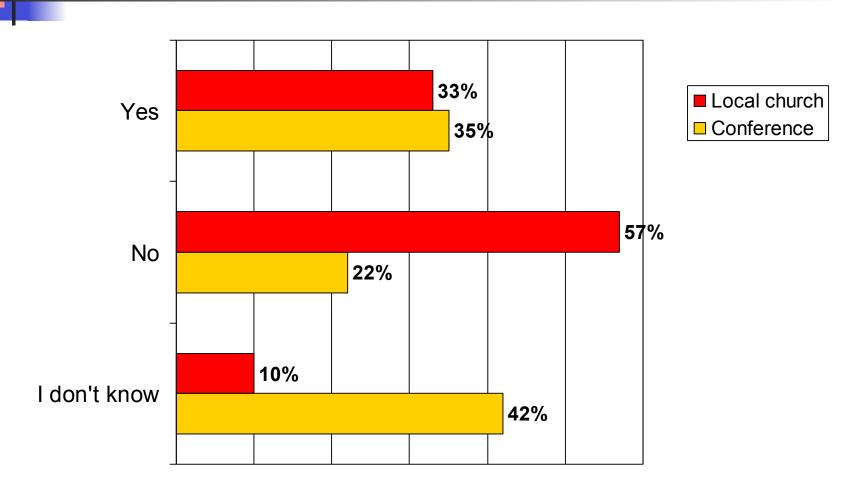


Current Relationship with the Seventh-day Adventist Church

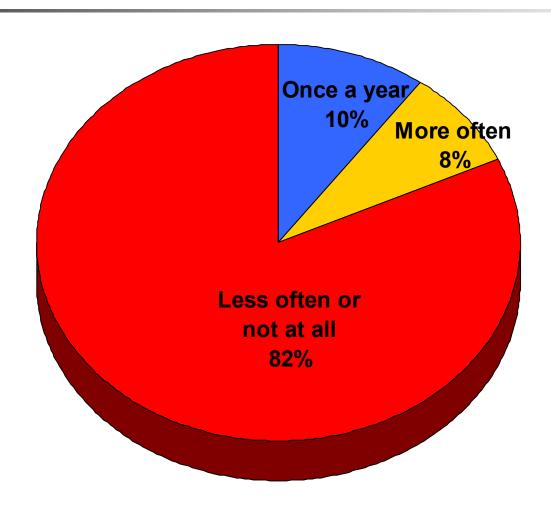




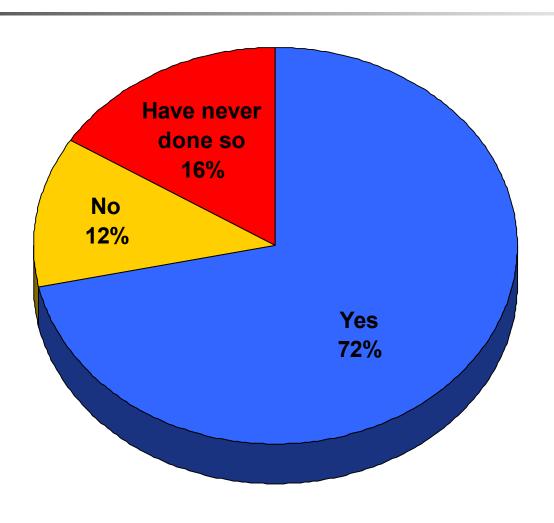
Does your local church or your conference have a program for retired people?



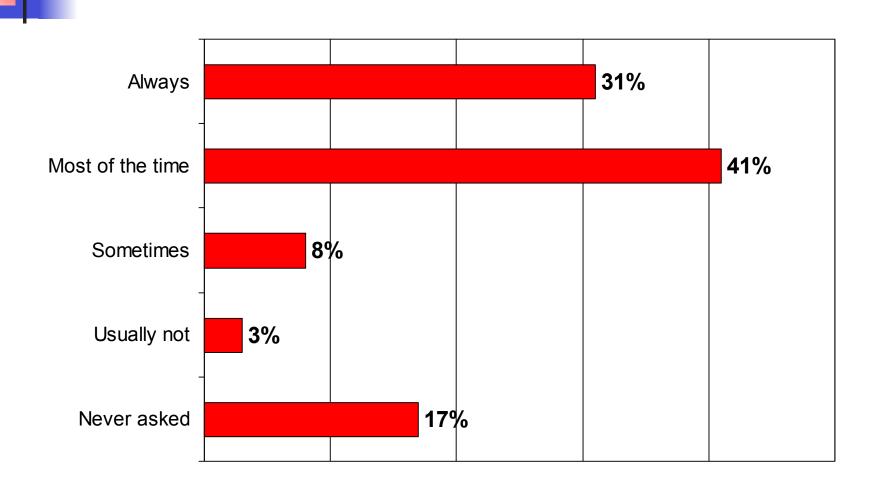




Do you find it easy to contact the NAD Retirement Office?









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